

TONIO' S RETURN FORM

Please email form below to info@tonio.co.uk.

PLEASE NOTE THE FOLLOWING:

1. After placing the money transfer order the transfer can be cancelled if the cancellation is sent to us not later than 8 am the following day.
2. The sender can only complete this return form to request a cancellation/refund of the money transfer from Tonio Ltd or its agents.
3. However, please note that completing and emailing this form does not result in an automatic refund and we refer you to our Cancellation & Refund Policy for further details.
4. The sender should, if possible, ensure that a receipt accompanies this return form and/or provide all required information about the particular transfer, as requested by Tonio Ltd.
5. Please note that Tonio Ltd may retain money to cover its costs and additional impose reasonably incurred charges in relation to the cancelation/refund request, including but not limited to foreign exchange rate costs.

TONIO MONEY TRANSFER ORDER RETURN FORM

Amount Transferred & Date Ordered

Reference Number & Transaction Number

Sender's Name

Sender's Address

Senders' Phone Number

Receiver's Name

Cancellation/Refund Request due to (Please state reason)

I, (INSERT NAME)

hereby request that Tonio Ltd cancels the transfer and refunds the amount, subject to Tonio Ltd's Cancellation/Refund Policy and requirements and I agree that Tonio Ltd is in no way liable to the receiver as a result of the cancellation/refund request.